

**March 28, 2020**

## **COVID-19 Facility Site Visit**

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Assisted Living Facility and Nursing Home Administrators:

The Agency for Health Care Administration and Department of Health are working diligently with health care providers to prevent the introduction and spread of coronavirus disease 2019 (COVID-19) in long-term care facilities. To this end, facilities will be visited within the next week by emergency medical service (EMS) personnel to assist long-term care facilities with assessing and improving their preparedness for responding to COVID-19. EMS personnel will complete an assessment and provide general information on proper infection control practices. EMS crews will coordinate with county health departments to visit each facility. Your cooperation and assistance is needed.

[Centers for Disease Control and Prevention](#)

<https://www.cdc.gov/longtermcare/prevention/index.html> continues to be the best source of information on how to maximize your infection control efforts. Please note that staff should have their temperatures taken at each shift. If a staff member presents any symptoms of illness, they should be sent home immediately. Additionally, your facility should already be isolating all symptomatic residents. For guidance on appropriate testing and outbreak control, immediately contact your local county health department.

Your facility should restrict all visitors and cancel any community outings. If a resident interacts with community members, they will be putting themselves as well as fellow residents and staff at risk.

Find more information on COVID-19: <https://floridahealthcovid19.gov/>

*The Agency for Health Care Administration is committed to better health care for all Floridians. The Agency administers Florida's Medicaid program, licenses and regulates more than 44,000 health care facilities and 53 health plans, and publishes health care data and statistics at [www.FloridaHealthFinder.gov](http://www.FloridaHealthFinder.gov). Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA\\_FL\)](#), and [YouTube \(/AHCAFlorida\)](#).*